

SERVICE OVERVIEW

Keep abreast of the health and performance of your Netezza system with the **Smart Health Check** Service - provided free to our Virtual DBA and Netezza Afterlife Support clients



The performance of your Netezza system is impacted by a number of factors that will often not be apparent from the output of command line utilities such as *nzhealthcheck* and *nzskew*. We combine our 30+ years of experience supporting Netezza with additional diagnostics and analysis to determine not just what problems are lurking undetected, but also how to remedy them, all as part of the Virtual DBA service, included with your end-of-life support contract..

A holistic approach to maintaining the performance of your older Netezza systems



Overview of the Smart Healthcheck Service

- ☑ The Smart Health Check service offers a free diagnostic report for your Netezza system. With the data that you give us access to, our Netezza engineers can analyse the system and database performance and overall health.
- ☑ Your report contains:
 - ☑ A system audit showing how up to date your software is across all 3 components of your Netezza system: NPS, HPF and FDT with recommendations for remediation. This is crucial for ensuring that any future hardware problems will not be exacerbated by dated firmware.
 - ☑ An analysis of any hardware issues identified with recommendations for remediation.
 - ☑ An analysis of the health of your Netezza databases showing database growth trends, groom state and skew
 - ☑ Insights into the performance of your system
- ☑ A monthly report provided to Virtual DBA customers tracks remediation actions and shows system and database health and performance trends



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